



BMW
ConnectedDrive

[www.bmw.com/
connecteddrive](http://www.bmw.com/connecteddrive)



CONTROL YOUR CAR FROM YOUR PHONE.

HOW-TO GUIDE: REMOTE SERVICES.

BMW ConnectedDrive
So connected, you're free.

REMOTE SERVICES.

What do Remote Services offer*?

Remote Services transform your smartphone into an intelligent and convenient remote control for your vehicle – via the My BMW Remote App or the BMW call centre. You now only have to reach for your jacket pocket to access your BMW via your iPhone or Android device. Are you not sure whether you have locked your BMW? Do you not have the key to hand? Then simply lock and unlock your vehicle with the Remote Services from BMW ConnectedDrive. And if you are suddenly unable to find your car, you can activate the flash headlights and remote horn via your smartphone to locate it quickly again. If you really don't want to scrape off ice and wish to get into a nice, warm car, you can use the My BMW Remote App to set the temperature in the BMW beforehand. You can also switch on the auxiliary heating* or auxiliary ventilation via the 'Climate' setting in the menu to ensure that the vehicle remains pleasantly cool in high summer.

(*Auxiliary heating subject to the optional extra auxiliary heating (SA536) being fitted)

***The range of functions may vary depending on the vehicle, production date and software version.**

Requirements for use:

- Ordering of option ConnectedDrive Services (6AK)
- Ordering of option Remote Services (6AP)
- Activation of the Remote Services on the 'My BMW ConnectedDrive' customer portal

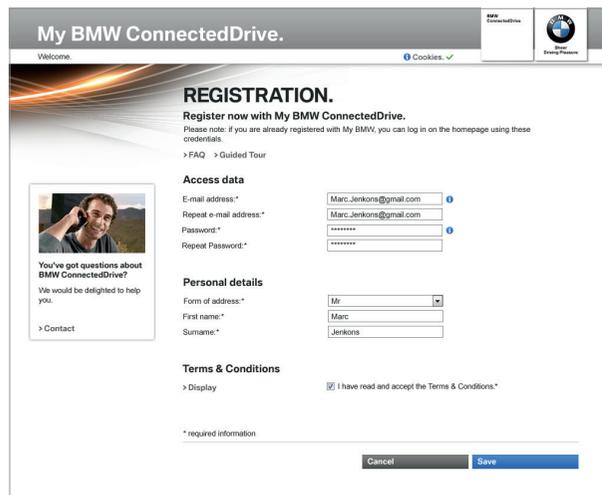


ACTIVATING REMOTE SERVICES ON THE 'MY BMW CONNECTED DRIVE' CUSTOMER PORTAL.



1.

On the home page of the 'My BMW ConnectedDrive' customer portal at www.bmw-connecteddrive.com, go to 'Register now'.

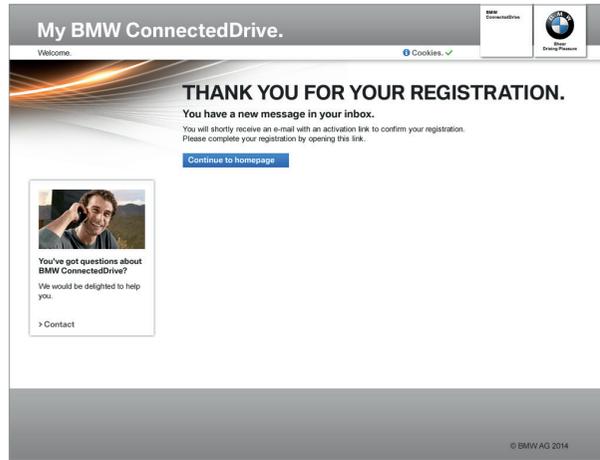


2.

Now enter your email address and name, then choose a password and accept the terms and conditions.

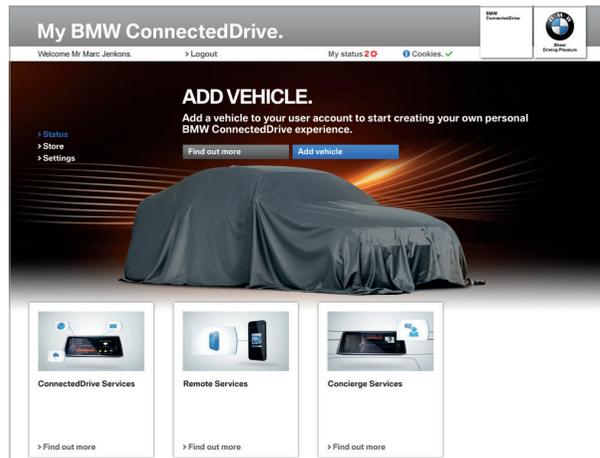
ACTIVATING REMOTE SERVICES ON THE 'MY BMW CONNECTED DRIVE' CUSTOMER PORTAL.

3.



A confirmation email will then be sent to the address you entered. Click on the link in the email to confirm your registration on the portal.

4.



You can now log into the customer portal and link your personal BMW with your account under 'Add vehicle' by entering the VIN (last seven digits of the chassis number) and optionally providing the license plate.

ACTIVATING REMOTE SERVICES ON THE 'MY BMW CONNECTED DRIVE' CUSTOMER PORTAL.

5.

The screenshot shows the 'ADD/REMOVE VEHICLE' page. The header includes 'My BMW ConnectedDrive.' and 'Welcome Mr. Smith.' with a 'Logout' link. The main heading is 'ADD/REMOVE VEHICLE.' followed by instructions: 'Use the full scope of functions offered by BMW ConnectedDrive in your vehicle, online and on your smartphone.' Below this, it says 'Add a vehicle to your account now! Please have the last 7 characters of the Vehicle Identification Number for your BMW ready. These can be found in your registration documents.' A note states: 'Please note: you can only add vehicles to your account that are fitted with a mobile network facility.' There are links for 'FAQ' and 'Guided Tour'. A sidebar on the left contains links for 'Status', 'Settings', 'My Data', and 'Manage vehicles'. A central section titled 'The following vehicles are associated with your user account:' lists one vehicle: '1 BMW 640i Gran Coupe' with the status 'Activation expected'. Below this is a security code input field and three buttons: 'Remove vehicle', 'Request new security code', and 'Confirm security code'. A support icon is visible in the bottom left.

A security code for activating your vehicle will then be sent to your personal BMW. Enter this code in the customer portal to complete the registration process.

6.

The screenshot shows the 'ACTIVATE REMOTE SERVICES.' page. The header includes 'My BMW ConnectedDrive.' and 'Welcome Mr. Marc Jenkins.' with a 'Logout' link. The main heading is 'ACTIVATE REMOTE SERVICES.' followed by instructions: 'With the Remote Services from BMW ConnectedDrive, you are able to control certain functions in your BMW from your smartphone. To do so, you first need to activate the Remote Services for your vehicles.' A note states: 'Following activation of the Remote Services and after a security question has been answered, you can also lock or unlock your vehicle via the BMW ConnectedDrive Call Center by calling +49-89-58000930.' There are checkboxes for 'All vehicles', 'BMW i3', and 'BMW 530D'. Below each vehicle is a list of 'Available services:'. A 'Save' button is at the bottom. A sidebar on the left contains links for 'Status', 'BMW i Services', 'My Services', 'Store', 'Settings', 'Change user name', 'Change password', 'Set up services', 'Activate Remote Services', 'E-mail accounts', 'Send to Car', 'Battery Guard', 'Security settings', and 'Manage smartphones'. A support icon is visible in the bottom left.

You can activate the Remote Services for your BMW by clicking on 'Activate Remote Services' in the Status menu or by going to 'Settings – Set up services – Activate Remote Services'.

SETTING UP THE MY BMW REMOTE APP.

1. Download the My BMW Remote App (free from the Apple App Store or Google Play Store).

2. Select 'Register'.

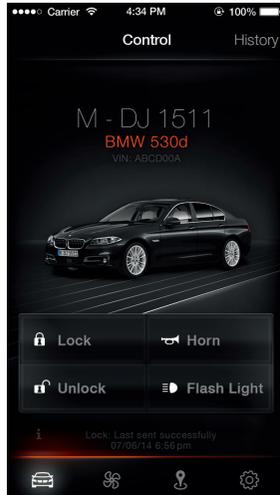
3. Read and agree to the terms and conditions.

4. Log in with your username and password.

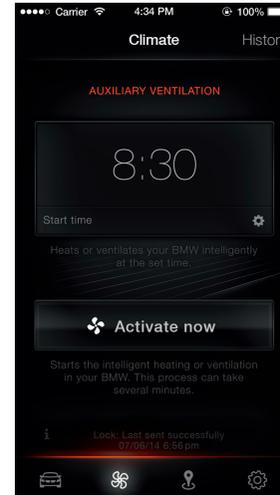
5. Generate a four-digit PIN to prevent unauthorised third-party access.



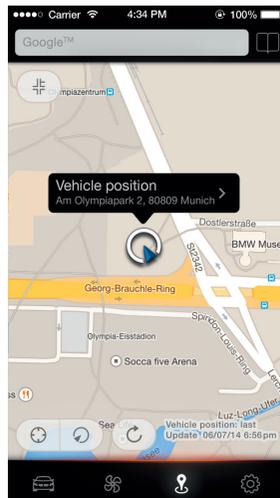
OPERATING THE MY BMW REMOTE APP.



Lock and unlock the doors and activate the flash headlights and remote horn in the 'Control' area.



Switch on the auxiliary ventilation or auxiliary heating under 'Climate' (the auxiliary heating can only be switched on with the optional extra SA 536).



View the location of the vehicle within a 1.5 km radius in the third menu item on the lower status toolbar.



Search for POIs in the third menu item on the lower status toolbar, including the option of sending addresses to yourself in the vehicle. The addresses can be accessed in the vehicle under 'Messages' in the ConnectedDrive menu.

BMW

ConnectedDrive

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**Sheer
Driving Pleasure**